

06-28-01  
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

A

Patent Application Transmittal

Commissioner of Patents and Trademarks  
Washington, D.C. 20231

Submitted herewith for filing is the **Patent Application** of:

Inventors: Bartley, *et al.*

For: **APPARATUS, METHOD, AND BUSINESS  
METHOD FOR ENABLING CUSTOMER  
ACCESS TO COMPUTER SYSTEM  
PERFORMANCE DATA IN EXCHANGE FOR  
SHARING THE PERFORMANCE DATA**

CERTIFICATE OF MAILING UNDER 37 CFR 1.10

I hereby certify that, on the date shown below, this correspondence is being deposited with the United States Postal Service in an envelope addressed to the Commissioner of Patents and Trademarks, Washington, D C 20231 as "Express Mail Post Office to Addressee" Mailing Label No.

EL644349547US

on 06/27/01  
*David B. Martin*  
Name of person mailing paper

ASSIGNEE NAME: International Business Machines Corporation

ASSIGNEE RESIDENCE: Armonk, New York

Enclosed are:

- ☒ 6 sheets of drawings. (FORMAL/INFORMAL)
- ☒ Specification, Claims and Abstract
- ☒ An assignment of the invention to International Business Machines Corporation, Armonk, New York 10504 with Cover Sheet Form PTO 1595
- ☒ Declaration & Power of Attorney for Patent Application
- ☒ Information Disclosure Statement (including copies of cited references)
- ☒ Return Postcards

The filing fee has been calculated as shown below:

	(Col. 1)	(Col. 2)
For:	No. Filed	No. Extra
Basic Fee		
Total Claims	22 - 20	2
Independent Claims	9 - 3	6
<input type="checkbox"/> Multiple Dependent Claim Presented		

Other Than Small Entity

Rate	Fee
	\$ 710.00
x \$18.00=	\$ 36.00
x \$80.00=	\$ 480.00
\$270.00	\$ 0.00
Total: \$ 1,226.00	

☒ Please charge Deposit Account No. 09-0465 for IBM Corporation charge Deposit Account No. 09-0465 in the amount of \$1,226.00. A duplicate copy of this sheet is enclosed.

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JC971 U.S. PTO  
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☒ Any additional filing fees required under 37 C.F.R. §1.16.

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**MARTIN & ASSOCIATES, L.L.C.**

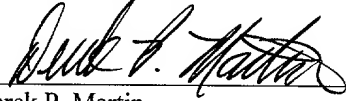
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Respectfully submitted,

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09-0465